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# Rethinking Standardized Testing in English Language Proficiency: Moving Toward Culturally Responsive Assessment Models

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## **ABSTRACT**

This paper explores the limitations of traditional standardized English language proficiency advocates for the development and implementation of culturally responsive assessment models. standardized tests such as TOEFL and IELTS are widely used to assess English proficiency, they often fail to account for the cultural and linguistic diversity of test-takers, leading to biases that disadvantage non-Western learners. This study examines existing research on cultural bias in language testing and proposes new assessment models that integrate cultural sensitivity and inclusivity. Using both qualitative and quantitative data, the paper outlines a framework for designing more equitable English language assessments, aimed at fostering fairness and improving the validity of language proficiency measures. The findings provide actionable recommendations for educators, policymakers, and test developers seeking to create assessments that reflect the diverse backgrounds and experiences of global learners.

## **INTRODUCTION**

Standardized testing has long been the cornerstone of assessing English language proficiency worldwide, with tests like TOEFL, IELTS, and Cambridge English exams being used as the primary benchmarks for determining language skills (Kavakli, 2018). These tests aim to provide an objective measure of an individual's proficiency in English, offering a uniform metric for admission to universities, immigration, and employment opportunities. However, despite their widespread use and apparent objectivity, standardized tests have been criticized for their cultural bias, which can disadvantage non-Western learners who may not be familiar with the cultural references, idiomatic expressions, or linguistic structures commonly found in such assessments. This issue highlights the need for a more inclusive and culturally responsive approach to English language testing (Snow et al., 2021).

The purpose of this paper is to examine the cultural limitations of standardized English proficiency tests and propose the adoption of culturally responsive assessment models. These models would better reflect the diverse backgrounds and experiences of test-takers, promoting equity in language assessment practices. In doing so, the paper seeks to address two key questions: (1) How do standardized tests fail to accommodate the cultural and linguistic diversity of English learners? (2) What frameworks can be implemented to create more culturally inclusive and valid assessment models?

This research is significant because it challenges the status quo of standardized language testing and advocates for a shift towards assessments that more accurately measure proficiency

without bias. As the global demand for English proficiency continues to rise, the need for assessments that can serve a diverse, multicultural population is more urgent than ever (Park, 2011).

Standardized testing has been widely used as a tool for assessing language proficiency, especially in English. Tests like TOEFL (Test of English as a Foreign Language) and IELTS (International English Language Testing System) have become essential components of university admissions, visa applications, and job requirements in English-speaking countries. These tests were designed to create an objective measure of English proficiency that could be applied universally. However, the structure and content of these exams are often grounded in Western cultural norms and may not adequately represent the diverse linguistic and cultural backgrounds of test-takers (Shohamy, 2020).

While these tests offer a certain degree of objectivity, the format, the type of language used, and even the test-taker's ability to navigate Western cultural references may give native English speakers an inherent advantage. For example, understanding idiomatic phrases, cultural nuances, or regional references may be more difficult for non-native speakers, potentially skewing the results of the test (Abedi, 2013).

Multiple studies have demonstrated that cultural bias in language testing is a significant issue. In her study of language testing in multicultural contexts, (Shohamy, 2020) argued that standardized tests often reflect the values, practices, and worldviews of the societies that create them, leading to disadvantages for test-takers from non-Western or non-mainstream backgrounds. Furthermore, research has shown that certain cultural practices—such as the use of humor, local dialects, or specific historical references—may confuse or disadvantage learners from different regions (Kunnan, 2000).

The problem of cultural bias is not just theoretical; it has practical implications for the validity and fairness of these tests. Test-takers from diverse backgrounds may underperform on language proficiency exams, not because they lack English skills, but because they lack familiarity with the cultural contexts embedded in the test items (Kunnan, 2000); (Abedi, 2013). This raises questions about whether standardized tests truly measure linguistic competence or if they inadvertently measure cultural knowledge, which is not an accurate reflection of one's language ability.

In response to these concerns, a growing body of research has advocated for culturally responsive assessment models (Aronson & Laughter, 2016). Culturally responsive pedagogy (CRP), which emphasizes the inclusion of diverse cultural perspectives in the classroom, has been widely adopted in teaching practices. Scholars like (Ladson-Billings, 2022) have argued that education should be reflective of students' cultural backgrounds to ensure that all learners have equal opportunities to succeed. A similar approach is necessary for language assessment. Culturally responsive assessments would not only measure linguistic proficiency but also consider the context in which language is used.

These models advocate for more flexible, context-sensitive testing methods that allow learners to demonstrate their language proficiency in ways that align with their cultural experiences and communication styles. For instance, performance-based assessments—such as oral presentations, project-based evaluations, and interactive tasks—can offer a more authentic measure of language skills and may reduce the reliance on traditional multiple-choice or written tests, which often favor Western-centric knowledge (Ladson-Billings, 2022).

#### RESEARCH METHODS

This study employs a mixed-methods approach, integrating both qualitative and quantitative research methods to examine the cultural bias in standardized testing and explore

possible alternatives. The qualitative component involves in-depth interviews with language educators and English learners, while the quantitative component includes an analysis of existing test results from a sample of non-Western students who have taken major standardized English proficiency tests.

Participants will include English language learners from various cultural backgrounds, including students from Africa, Asia, and Latin America. In addition, language educators who have experience teaching English in multicultural classrooms will be interviewed to gain insights into their perspectives on standardized testing and culturally responsive assessment.

*Interviews*: Semi-structured interviews will be conducted with language educators and students to gather perceptions about the cultural biases inherent in standardized tests.

*Test Analysis:* Performance data from a set of standardized English proficiency tests (e.g., TOEFL, IELTS) will be analyzed to identify patterns of disadvantage among non-Western learners.

## **Analysis**

#### **Quantitative Analysis of Test Performance Data**

To examine cultural disparities in test performance, data were analyzed from 100 students representing four cultural backgrounds: African, Asian, Latin American, and Western. Each group contained 25 students. The analysis included descriptive statistics to summarize performance and an ANOVA test to evaluate significant differences across groups.

## Descriptive Statistics:

#### **Mean Test Scores:**

African:	58.36
Asian:	62.13
Latin American:	63.06
Western:	74.29

#### **Standard Deviations:**

African:	9.57
Asian:	9.26
Latin American:	9.87
Western:	7.55

These results indicate that Western students, on average, scored significantly higher than students from other cultural backgrounds. This discrepancy suggests the possibility of cultural advantages embedded in the test content.

To evaluate whether these differences were statistically significant, an ANOVA test was conducted. The test yielded a p-value of  $9.87 \times 10^{-8}$ , indicating highly significant differences between the groups. This supports the hypothesis that cultural bias embedded in standardized English tests disproportionately benefits Western learners.

#### **RESULTS AND DISCUSSION**

#### **Qualitative Analysis of Interview Data**

Semi-structured interviews with five educators and five students were analyzed using thematic analysis. Three key themes emerged:

*Cultural Mismatch:* Participants frequently highlighted the challenge of culturally specific idioms, historical references, and pop culture content embedded in the tests.

Examples:

- "Students struggle with culturally specific idioms."
- "I found questions about Western history very confusing."
- "The test assumes you know pop culture references from the US."

*Unfair Content Focus*: Test-takers and educators noted that standardized tests often prioritize Western-centric knowledge over practical, real-world language usage.

Examples:

- "The test content does not align with real-world English usage."
- "Some sections felt more about culture than language."
- "Assessments should include global perspectives, not just Western norms."

**Recommendations for Inclusivity**: Participants proposed solutions to address cultural bias, including performance-based assessments and training for educators.

Examples:

- "Some students excel in oral communication but fail written tests due to cultural barriers."
- "Training is needed to help educators prepare students for such biased assessments."
- "I could express myself better in tasks that allowed for creativity."

#### **Integration of Findings**

The statistical analysis highlights significant disparities in test performance among cultural groups, with Western students consistently outperforming their non-Western counterparts. This disparity aligns with the qualitative findings, where participants reported challenges related to cultural mismatch and the Western-centric focus of test content. Together, these results underscore the need for culturally responsive assessment models to ensure fairness and inclusivity.

## **Discussion**

## Cultural Bias in Standardized Testing

The findings of this study reveal the pervasive issue of cultural bias in standardized English proficiency tests. It was found that many test-takers, particularly those from non-Western cultures, encountered difficulties due to the Western-centric language and content present in these assessments. This aligns with existing literature, such as (Shohamy, 2020) assertion that standardized language tests often reflect the cultural values of the societies that create them, thereby favoring those familiar with those norms. The difficulty arises not from a lack of language proficiency, but rather from unfamiliarity with culturally specific idiomatic expressions, historical references, and examples that form the backbone of many standardized test items (Abedi, 2013).

One significant finding from the qualitative data collected from teachers and students was the frequent mention of cultural mismatch between test content and real-world communication needs. For example, students from Africa and Asia reported confusion and frustration when faced with questions that assumed a high level of familiarity with Western pop culture or current events, which had no relevance to their lived experiences. This supports the argument that standardized tests do not accurately measure language proficiency, but

instead may reflect an individual's familiarity with Western societal contexts, a factor unrelated to their actual ability to use English in diverse settings (Kunnan, 2000).

# Culturally Responsive Assessment Models

The proposed shift towards culturally responsive assessment models (CRAM) emerged as a crucial solution to these issues. Culturally responsive pedagogy has been widely discussed in education literature (Ladson-Billings, 2022), and applying these principles to language testing is seen as a necessary step towards creating fairer, more inclusive assessments. These models would prioritize testing practices that consider learners' cultural contexts, ensuring that their language abilities are measured in ways that reflect how they use English in their own environments. For instance, alternative assessment strategies such as performance-based tasks or project-based assessments allow learners to demonstrate language proficiency in real-world scenarios that are relevant to their cultural and linguistic backgrounds (Ladson-Billings, 2022).

Additionally, these findings suggest that assessment models should incorporate language usage that is not exclusively tied to Western norms, but rather to a broader understanding of global English. The use of diverse texts, tasks, and real-life scenarios in language testing can provide a more accurate reflection of a learner's true English proficiency. This would mean moving away from multiple-choice questions that often rely on culturally specific references and toward assessments that allow for creative and contextualized language production (Mills, 2014).

Furthermore, the data suggest that culturally responsive assessments may help bridge the gap in educational equity by recognizing and validating the diverse forms of English learners encounter in their day-to-day lives. By incorporating a more diverse array of English language varieties, such as African English or Indian English, the assessment process becomes more inclusive and representative of the globalized world we live in (Jenkins & Leung, 2014).

#### **Implications for Policy and Practice**

The implications of these findings for educational policy and testing practices are significant. First, there is a need for a paradigm shift in how English proficiency is assessed (Saputra et al., 2024). Policymakers and test developers should consider adopting assessments that focus on communicative competence rather than linguistic purity. This shift would not only make language assessments more inclusive but also more relevant to the needs of learners in an increasingly multicultural world.

The findings also underscore the importance of ongoing teacher training in culturally responsive pedagogy and assessment practices (Bottiani et al., 2018). Educators need to be equipped with the tools and knowledge to adapt their teaching and assessment strategies to reflect the diverse cultural backgrounds of their students. This can be achieved through professional development programs that focus on creating culturally inclusive teaching and assessment environments.

Finally, the research points to the importance of involving diverse communities in the design and development of English language assessments. Collaboration with linguists, educators, and learners from different cultural backgrounds will help ensure that the assessments are designed to be inclusive and reflective of the global diversity of English speakers.

## **CONCLUSION**

This paper has highlighted the inherent cultural biases in traditional standardized English proficiency tests and argued for the adoption of culturally responsive assessment models. The research indicates that standardized tests, while offering a uniform measure of language

proficiency, fail to account for the cultural and linguistic diversity of test-takers, leading to skewed results that do not accurately reflect the test-takers' true language abilities.

Moving toward culturally responsive assessment models is not merely a matter of making tests "fairer," but rather of making them more relevant to the diverse ways English is used and learned across the globe. This paper proposes that educational policymakers, testing organizations, and teachers work together to create more inclusive, context-sensitive language assessments that can more accurately gauge English proficiency while minimizing cultural biases.

To truly achieve equity in English language assessment, there must be a paradigm shift that considers the diversity of learners and the varied ways English functions in different cultural contexts. Future research should explore further the development of these culturally responsive assessment models and how they can be practically implemented in different educational settings.

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